

SMITH & HASLAM (2017)
*** CHAPTER 5 ***



Before we start...

*** Quiz ***

Some statements about contents from the lectures

e.g. "Stanley Milgram conducted an experiment involving electrical shocks."

→ Raise your hand accordingly if you think the statement is true or false

→ Does not matter if your choice is wrong or right, just participate!

"The theory of cognitive dissonance was invented by Festinger."

Right answer: TRUE

"Groupthink is an effect that helps the group come up faster with solutions and is usually something good."

Right answer: FALSE

"The drive theory of social facilitation from 1965 was invented by R.B. Zajonc."

Right answer: TRUE

"The three most important forms of self-identity are individual, relational and coherent self."

Right answer: FALSE (Individual, relational and collective self)

"When there is danger involved, the bystander effect is much less."

Right answer: TRUE

"We tend to make correspondent behavior when the shown behavior is not freely chosen."

Right answer: FALSE

"The Robber's cave study was conducted by Moscovici et al."

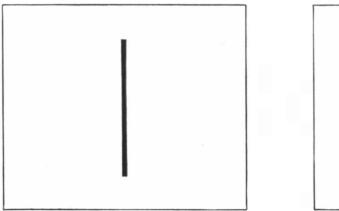
Right answer: FALSE (Sherif et al.)

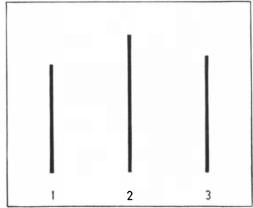
"The Ringelmann effect states that group productivity decreases as the size of the group increases."

Right answer: TRUE

"An active minority can influence majorities."

Right answer: TRUE





"The third line is the same length as the original."

majority voted the same as Prof. van Dick: conformity!

- → majority voted correctly:
- Paid attention in the lectures
- Are not easily fooled
- Not enough confederates

Overview

- 1. About the researcher
- 2. Background
- 3. The Study
- 4. Follow-up Studies
- 5. Application
- 6. Impact
- 7. Conclusion



Literature

- Asch, S. E. (1952). Social Psychology. Prentice-Hall, Inc. https://doi.org/10.1037/10025-000
- Asch, S. E. (1955). Opinions and Social Pressure. *Scientific American*, 193(5), 31-35.
- Baron, R. S., Vandello, J. A., & Brunsman, B. (1996). The forgotten variable in conformity research: Impact of task importance on social influence. *Journal of Personality and Social Psychology*, 71(5), 915-927. https://doi.org/10.1037/002-3514.71.5.915
- Bond, R., & Smith, P. B. (1996). Culture and conformity: A meta-analysis of studies using Asch's (1952b, 1956) line judgment task. *Psychological Bulletin, 119(1),* 111-137. https://doi.org/10.1037/0033-2909.119.1.111
- Deutsch, M., & Gerard, H. B. (1955). A study of normative and informational social influences upon individual judgment. *The Journal of Abnormal and Social Psychology, 51(3)*, 629-636. https://doi.org/10.1037/h0046408
- Jetten, J., & Hornsey, M. (2013). Deviance and Dissent in Groups. *Annual review of psychology, 65.* 10.1146/annurev-psych-010213-115151.
- Smith, J. R., & Haslam, S. A. (2017). *Social Psychology: Revisiting the Classic Studies*. SAGE Publications Limited.
- Walker, M. B., & Andrade, M. G. (1996). Conformity in the Asch task as a function of age. *The Journal of Social Psychology*, 136(3), 367-372. https://doi.org/10.1080/00224545.1996.9714014



About the researcher

*** Who was Solomon Asch***

Solomon Asch

- * September 14th 1907, † February 20th 1996
- emigrated from Poland to the US as a child
- became interested in psychology after reading William James' works
- Columbia University: degree in anthropology
- interested in Gestalt Psychology
- Teacher at Swarthmore College,
 Milgram was his research assistant



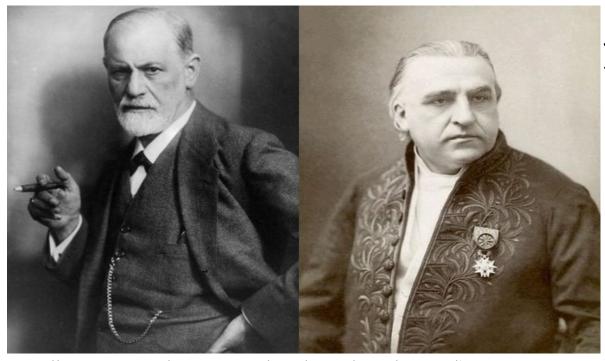
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Background

*** What inspired Asch ***

Hypnosis



Jean Martin Charcot, teacher of Sigmund Freud

→ most people can be put under "hypnosis"

https://s3.amazonaws.com/s3.timetoast.com/public/uploads/photos/12138251/freud_y_charcot.jpg?15 27307604

Hypnosis



"There is no hypnosis, there is only suggestion!"

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Hippolyte Bernheim (1840-1919)

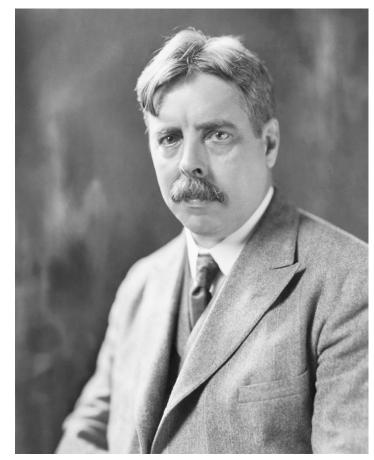
- hypnosis is nothing more than an extreme form of suggestibility
- → used by sociologists to explain many social phenomena

Edward Thorndike

Edward Thorndike (1874-1949)

- Studies with college students
- subjects shifted their opinion when confronted with an authority figure stating a contrary opinion without presenting any arguments to support their claim

→ do people submit uncritically and without any questioning to external manipulation?



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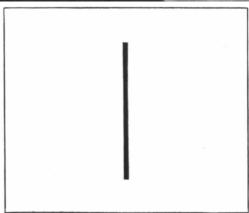


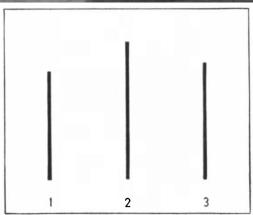
The Study

*** The Original Experiment ***

"psychological experiment in visual judgement"

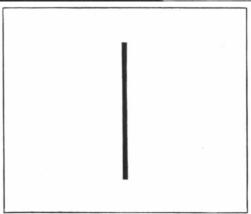


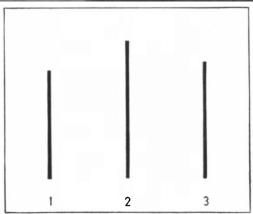




"psychological experiment in visual judgement"

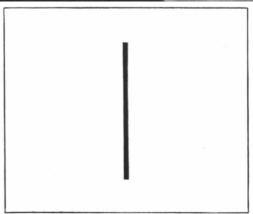


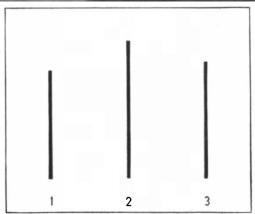




"psychological experiment in visual judgement"

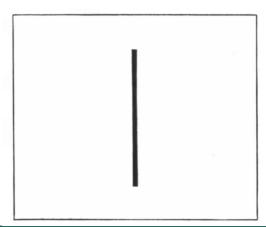


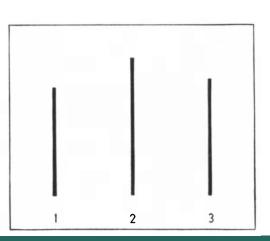




 N = 123 real participants from three institutions of higher learning

 Task: matching the length of the single line to one of the three lines





- 1st, 2nd and four other trials => confederates gave the correct answer
- In the 12 other trials => confederates gave a wrong answer

What is the reaction of the real participant that finds himself in a minority with his opinion?

The Experiment



The Experiment





trusting their own
senses
=> act independently



trusting the unanimous opinion of the majority => go along with the opinion of the majority

The Experiment

How do you think you would react as the participant in the experiment?

What are reasons to conform or answer independently?

Results

Errors in line judging	< 1%
Participants went along with the majority	36.8%
Completely independent participants	~ 25%
Participants that conformed at least one time	76%

Performances of individuals are highly consistent!

ERROR of 123 subjects, each of whom compared lines in the presence of six to eight opponents, is plotted in the colored curve. The accuracy of judgments not under pressure is indicated in black.

Results

Yielding Participants	Independent Participants
 Concluded that they are wrong Didn 't want to ruin the results of the experiment Assumed that the majority were 'sheep' following the first responder Saw a deficiency in themselves, that they wanted to hide Underestimated the frequency in which they conformed 	 Had confidence in their own judgement Had capacities to recover from doubt and to restablish their equilibrium Felt the obligation to say what they saw

Results

Non-Verbal Behavior













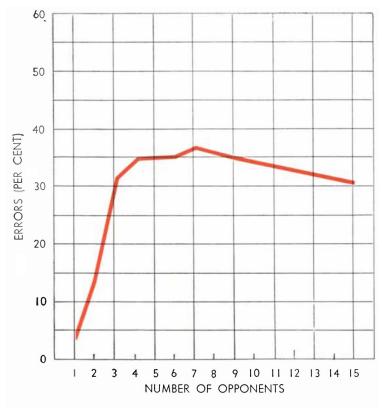
Follow-up Studies

*** by Asch ***

Follow-up Studies

Varying the size of the majority

⇒ The size of the majority is only important up to a certain point!



SIZE OF MAJORITY which opposed them had an effect on the subjects. With a single opponent the subject erred only 3.6 per cent of the time; with two opponents he erred 13.6 per cent; three, 31.8 per cent; four, 35.1 per cent; six, 35.2 per cent; seven, 37.1 per cent; nine, 35.1 per cent; 15, 31.2 per cent.

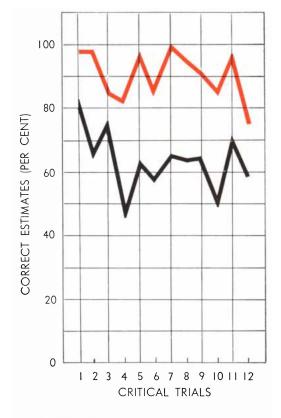
Disturbing the majorities unanimity

Support of a truthful partner, that answers correctly

• Participant conformed only 1/4 as often as alone

Support of a person that dissent with the majority and the participant

- Moderate dissenter: conformity decreased ~1/3 and extremes of yielding disappeared
- Extremist dissenter: error of the participants: 9%



TWO SUBJECTS supporting each other against a majority made fewer errors (colored curve) than one subject did against a majority (black curve).

⇒ Dissent per se increases independence!

Effects of losing or gaining a partner

Partner joins the majority after the 6th trial

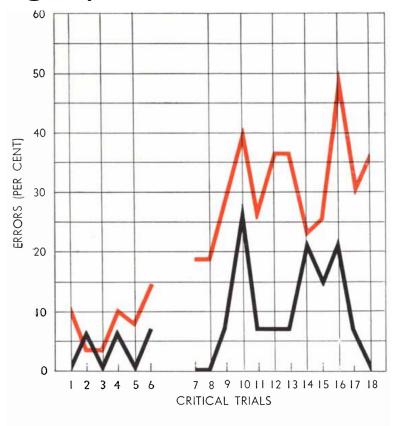
No effect after the partner left

Partner leaves the room after the 6th trial

Effect of the partner remains after he left

Majority gradually builds

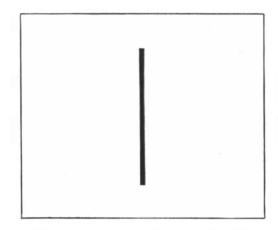
Tendency to conform rose abruptly once the participant was alone

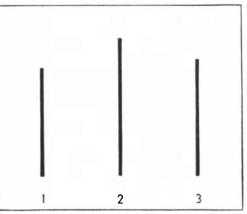


PARTNER LEFT SUBJECT after six trials in a single experiment. The colored curve shows the error of the subject when the partner "deserted" to the majority. Black curve shows error when partner merely left the room.

Increasing the difference in length

⇒ Even with a difference in length of 7 inches (~18cm) some participants conformed!





Conformity in different ages

- Comparing the level of conformity of younger children (7-10 years)
 with older children (over 10 years)
- ⇒ The younger children conformed more than the older children!



*** by Walker & Andrade *** (1996)

Conformity in different ages

3-5 years old	85% conformed
6-8 years old	42% conformed
9-11 years old	38% conformed
12-14 years old	9% conformed
15-17 years old	0% conformed



*** by Deutsch & Gerard ***
(1955)

Conformity in public vs in private

Participants were allowed to record their response privately

• Level of conformity went down, but didn't reduce to zero

⇒ This study provides evidence for normative and also informational conformity!



*** by Bond & Smith ***
(1996)

Conformity in individualism promoting vs collectivist oriented countries

Conformity is higher in collectivist oriented countries

Conformity of women vs men

Women are more likely to conform than men

Conformity over the decades

- Conformity levels dropped significantly over the decades
- People are more prepared to use their minority voice now!



Application

*** In Search of Conformity ***

Application

Historic Examples

- Conformity on a large scale
- e.g. Nazi Germany

• ...



https://www.gettyimages.de/detail/nachrichtenfoto/german-soldiers-in-warsaw-1939-after-the-invasion-of-nachrichtenfoto/1265645769?adppopup=true

Application

Everday Life

- Conformity on a small scale
- Examples:
 - in class
 - eating disorders
 - ...

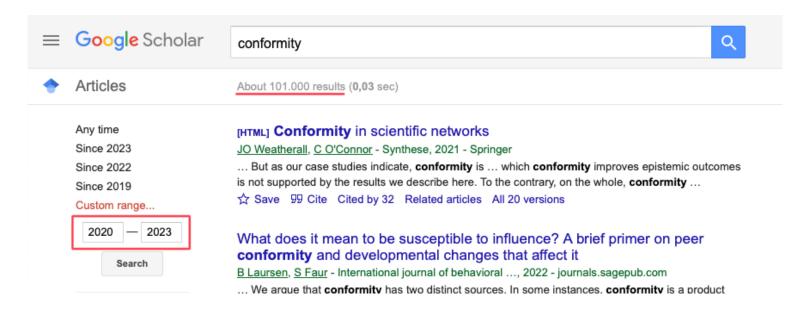


https://www.gettyimages.de/detail/foto/back-view-of-elementary-students-raising-their-arms-lizenzfreies-bild/1000887536



*** The other half of Asch's findings ***

- iconic study
- led to many follow-up studies



New developments

Image 3:

Instructions: Identify the number of Zebras in the image.



On the next page you will be given more information regarding the image, and will submit your answer.

Liel, Y., & Zalmanson, L. (2020). What If an AI Told You That 2 + 2 Is 5? Conformity to Algorithmic Recommendations. *ICIS 2020 Proceedings*, 17.

Algorithmic Aid

An image recognition algorithm analyzed the image.

The algorithm estimated: 4.



Choose the label that corresponds with the number of Zebras in the image.

Select an option:

Asch's findings

- normative influence
- "spoil the study results" (Asch, 1955, p. 33)
- some thought that the first confederate was visually impaired
- optical illusion
- the majority is actually correct (conversion)
- → Conforming maintains harmony in a group

Alternative Route

- Resistance against conformity is often overlooked
- in Asch's (1955) experiment around 25% never agreed
- and only 11% conformed on every trial
- dissent is just as important
- we sympathize with people that don't follow the majority
- conformity focuses on uniformity
- dissent = difference
- Jetten and Hornsey (2013)

Alternative Route

"[Current thinking] has taken slavish submission to group forces as the general fact and has neglected or implicitly denied the capacity for men for independence, for rising under certain conditions above group passion and prejudice."

(Asch, 1952, p. 451)



Conclusion

*** And now? ***

Conclusion

Conformity is great!

- it's everywhere
- helps us in understanding and explaining

Limitations

- task dependency (Baron et al., 1996)
 - difficulty vs. importance
- in the field conformity is very complex



Thank you for your attention!





Any Questions?

